

Announcement 2 – Arrival at stop (on time)

We have arrived at <location>

Please check that you have all of your personal belongings with you.

When disembarking, please take extra care on the steps and use the handrail provided.

Thank you for choosing to travel with National Express. We look forward to seeing you again soon!

Announcement 3 - Delayed Journey apology (when safe to do so)

On behalf of National Express I would like to apologise for the unexpected delay to this coach service. I will aim to keep you updated with any information as it becomes available.

Announcements 4 - Late arrival at stop

We have arrived at <location> and I would like to apologise for the late arrival of this coach service.

Please check that you have all of your personal belongings with you.

When disembarking, please take extra care on the steps and use the handrail provided.

Thank you for choosing to travel with National Express. We look forward to seeing you again soon!

Announcement 5 – Refreshment breaks

We are now taking a short refreshment break at <location>.

Please make a note of the location of this coach before you leave and remember to return at <time> which is in <x> minutes.

We don't want to leave without you, but please be aware that we cannot delay the coach if you do not return on time.