

## Coachcard application form

You can use this form when buying a card in any of our outlets. If you prefer you can call us or go online.

First name

Surname

Address

Postcode

Date of birth

Email

### Coachcard terms & conditions:

1. Card entitles you to 1/3 off 'adult standard fares' on National Express coaches.
2. Discounted tickets are available at any time, every day on services between towns, cities and airports.
3. Discounted tickets can be purchased online, by phone, at any National Express outlet or ticket machine and from drivers onboard.
4. Please show the driver your Coachcard when boarding as failure to do so will invalidate your ticket. You may be asked for proof you are disabled.
5. Maximum of four Coachcards can be used per booking.
6. We charge £2 postage fee to send your Coachcard out to you when you book online or by phone.
7. Card is not refundable or transferable.
8. Card is not valid with FunFares, Multiride tickets or special offer fares.
9. Card is not valid on Hotel Hoppa, Eurolines, Ulsterbus, Third Party or special event services.
10. Card is not valid where accommodation, admission or ferry travel is included within the fare.
11. All tickets are issued and all passengers are carried subject to National Express' General Conditions of Carriage, available online and at all National Express outlets.
12. Issued by National Express, National Express House, Birmingham Coach Station, Mill Lane, Digbeth, Birmingham B5 6DD.

national **express**

# Disabled Coachcard

Great savings all year round

Save  
1/3 all day  
every day

Spend less,  
travel more

to hundreds of UK  
towns, cities and  
airports.



only  
**£10**

DISABLED  
**COACHCARD**

national **express**

national **express**

Leaflet re-order number: DC-0914

Issued by National Express,  
National Express House,  
Birmingham Coach Station,  
Mill Lane, Digbeth, Birmingham B5 6DD

# Disabled Coachcard

If you are disabled, you can buy a Coachcard and start saving straight away. The card costs £10 per year and entitles you to  $\frac{1}{3}$  off all standard fares, including travel to and from airports.



## Savings

One-way fares, booked on day of travel

	STANDARD FARE	YOU PAY	YOU SAVE
Manchester to London	£28.50	£19	£9.50
Exeter to Heathrow Airport	£27	£18	£9
Newcastle to London	£36.50	£24.20	£12.30

Fares correct at time of going to print and are subject to change.

## Before you travel

Please call our Assisted Travel Team so they can:

- Help to plan your journey
- Check that if you use a wheelchair, it is compatible with our coaches
- Check your stop is wheelchair accessible
- Help you with any other travel related queries

Our code of practice explains more about our services. For a copy you can visit [nationalexpress.com/disabledtraveller](http://nationalexpress.com/disabledtraveller)

95% of our coaches are fully wheelchair accessible

You're always guaranteed a seat when you book a ticket

There's lots of luggage space onboard and our drivers load it for you

## Get in touch

Before you travel with us please contact the Assisted Travel Team 36 hours in advance:

**03717 81 81 81**  
open 0800-2000

Calls cost 10p per minute plus network extras

**To buy a card, Click: [nationalexpress.com](http://nationalexpress.com) | Call: 08717 81 81 81 - 24/7 | Visit: any National Express outlet**

Calls cost 10p per minute plus network extras. Booking and postage fees may vary depending on booking method.

This leaflet is available in pdf format at:  
[nationalexpress.com/disabledtraveller](http://nationalexpress.com/disabledtraveller)