



Important information for your safety and comfort

Please take a few minutes to read the following important information, then sit back, relax and enjoy your journey.

Seatbelts



Adult/child
You are required to wear a seatbelt by law. Keep it fastened at all times when seated.



Child booster seat
Booster seats are available from the driver. Please use one if your child is under 150cm tall.

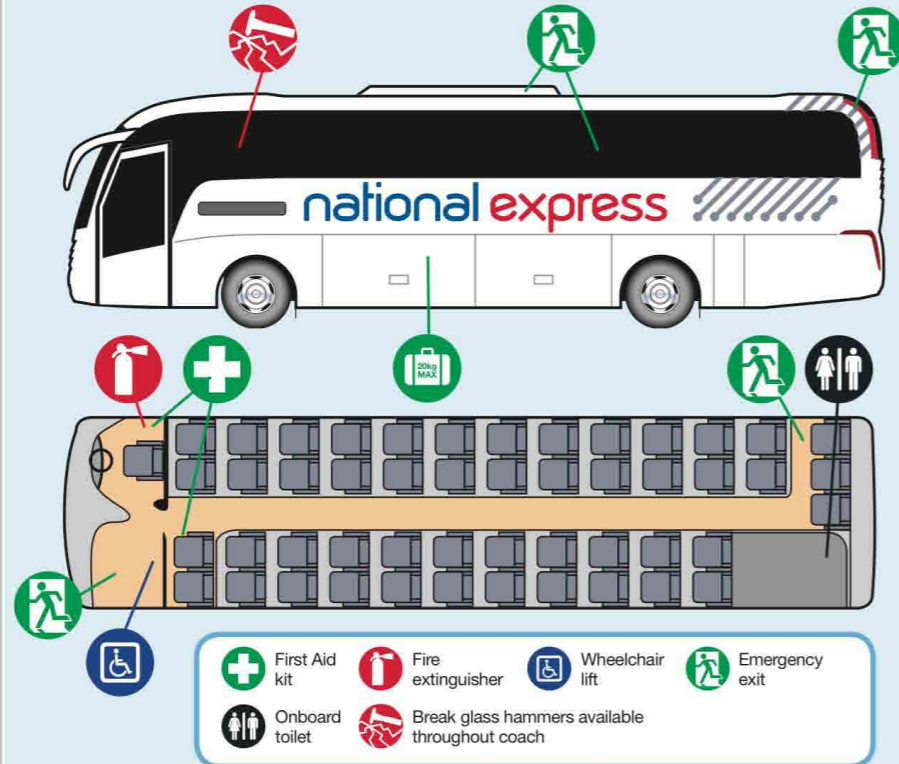


Children under 3
Whenever possible, use a suitable child seat.

Where not possible, fasten your own seatbelt and hold your child securely on your lap.



Overview of your coach



Layout is typical of most National Express coaches. Coach layout may differ slightly depending on vehicle age and model.

Luggage



For your own safety, please note that the driver loads and unloads your luggage



Please ensure that each item of your luggage does not exceed 20kg



Place heavy items under your seat, e.g. laptops



Keep aisles clear

For your safety



Coach lowers for easy access



Make use of the handrails when boarding or exiting the coach



Use the seat backs when moving around the coach



Fasten seatbelts on return from onboard facilities



Do not approach the driver while they are driving unless it is an emergency



CCTV images and audio may be recorded and monitored for the purposes of public safety, crime prevention, detection and prosecution of offenders

Comfort Please think of other passengers when you travel



NO SMOKING



NO HOT FOOD



NO PETS (except trained assistance dogs)



NO ALCOHOL



Keep volume low



No littering

See something, tell us



You can report any incidents of antisocial behaviour towards our driver, other customers or yourself, or personal safety concerns by texting the letters "ASB", your coach code (see sticker at front of coach) and a brief description to 07786 200 496

Your mobile number will not be passed to any third parties. Messages are charged at your standard network rate. Roaming charges may apply.

Emergency exit procedure

Familiarise yourself with the emergency exit points throughout the vehicle.

In the event of an emergency:

- Follow the instructions given by the driver
- Leave the coach via the most appropriate exit
- Stay in a safe place as indicated by the driver
- Do not attempt to retrieve your luggage
- Do not attempt to return to the vehicle unless instructed that it is safe to do so